

Training Seminar «Development of a Quality Culture»

In order to implement the recommendations for improvement provided by external experts of the Independent Agency for Accreditation and Rating (IAAR), a training seminar entitled «Development of a Quality Culture» was organized at M. Kh. Dulaty Taraz University from September 24 to 27, 2024.

The seminar was attended by representatives of senior management and administrative staff, heads of structural divisions, and faculty members.

During the seminar, Vice-Rector for Strategic Development and Internationalization Sh. Yessimova and Head of the Strategic Development Office Zh. Daribaev addressed issues related to mechanisms for ensuring institutional quality and the quality assurance subsystem. In addition, special attention was given to corporate culture elements, the external quality assurance system, ISO and ESG standards, the national quality assurance model and principles, documentation procedures and categories, as well as quality management tools and methods. The seminar also highlighted the importance of information management, process-oriented and system-based approaches, continuous improvement, and student- and stakeholder-centered principles.

At the end of each session, participants completed testing to assess their level of mastery of the course materials.

Strategic Development Office





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